

TERMS AND CONDITIONS OF SERVICE (Cont'd)

19. SPECIAL CHARGES.

A. Reconnection and Disconnect Charges

In cases where the Company has discontinued service as herein provided for, the Company reserves the right to assess a reconnection charge pursuant to 807 KAR 5:006, Section 9 (3)(b), payable in advance, in accordance with the following schedule. However, those Customers qualifying for Winter Hardship Reconnection under 807 KAR 5:006 Section 16 shall be exempt from the reconnect charges.

- 1. Reconnect for nonpayment during regular hours..... \$ 21.00
- 2. Reconnect at the end of the day (No "Call Out" required)..... \$ 30.00
- 3. Reconnect for nonpayment when a "Call Out" is required prior to 10:00 PM
(A "Call Out" is when an employee must be called in to work on overtime basis to make the reconnect trip. Reconnection for nonpayment will not be made when a "Call Out" after 10:00 p.m. is required)..... \$ 95.00
- 4. Reconnect for nonpayment when double time is required
(Sunday and Holiday)..... \$ 124.00
- 5. Termination or field trip..... \$ 13.00

The reconnection charge for all Customers where service has been disconnected for fraudulent use of electricity will be the actual cost of the reconnection.

B. Meter Reading Check

Pursuant to 807 KAR 5:006, Section 9 (3) (d) in cases where a customer requests a meter be reread, and the second reading shows the original reading was correct, the Customer will be charged a fee of \$21.00 to cover the handling cost.

C. Returned Check Charge

In cases where a customer pays by check, which is later returned as unpaid by the bank for any reason, the Customer will be charged a fee of \$18.00 to cover the handling costs

D. Meter Test Charge

Where test of a meter is made upon written request of the Customer pursuant to 807 KAR 5:006, Section 19, the Customer will be charged \$48.00 if such test shows that the meter was not more than two percent (2%) fast.

(Cont'd on Sheet No. 2-12)



DATE OF ISSUE: February 7, 2018

DATE EFFECTIVE: Service Rendered On And After January 19, 2018

ISSUED BY: /s/ Ranie K. Wohnhas

TITLE: Managing Director, Regulatory & Finance

By Authority Of an Order of the Public Service Commission

In Case No. 2017-00179 Dated January 18, 2018

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director
EFFECTIVE 1/19/2018 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)